

Privacy Notice

Emmanuel Community Church International (ECCi)

Charity Registration Number: 1188984

Last updated: September 2026

Emmanuel Community Church International (ECCi) respects your privacy and is committed to protecting your personal information.

This Privacy Notice explains how we collect, use, store and protect personal information when you interact with ECCi, including when you visit our website, attend our church services or events, become a registered partner, volunteer with us, participate in our activities, contact us, or use any of our services.

1. Who we are

Emmanuel Community Church International (ECCi) is a registered charity in England and Wales (charity number 1188984).

For the purposes of UK data protection law, ECCi is the organisation responsible for deciding how and why your personal information is processed.

If you have any questions about this Privacy Notice or how we handle your personal information, please contact us:

Emmanuel Community Church International

67-69 Greenleaf Road
Walthamstow, E17 6QP
Email: admin@eccci.org
Website: www.eccci.org

2. What personal information we collect

Depending on how you interact with ECCi, we may collect information such as:

- Your name and contact details, including address, telephone number and email address
- Information relating to your involvement with ECCi, such as registered partnership, volunteering or participation in church activities
- Information provided when you contact us or make an enquiry
- Information provided when registering for events, activities or programmes
- Information relating to children and young people where necessary for participation in activities and where appropriate consent has been provided by a parent or guardian
- Information relating to donations and financial transactions
- Photographs, videos or other recordings where these are taken as part of church services, events or activities
- Information you voluntarily provide when requesting prayer or pastoral support
- Information necessary to provide or arrange services, activities or support
- Information about your use of our website, including information collected through cookies and similar technologies

We aim to collect only information that is necessary for the relevant purpose.

3. Information about children and young people

We take the privacy and safeguarding of children and young people seriously. Where we collect personal information about children or young people in connection with church activities, youth activities, events or consent forms, we will collect and use that information only where there is an appropriate lawful basis and, where required, appropriate consent from a parent or guardian.

We will only use children's information for the purposes for which it was collected, such as safeguarding, administering activities, communicating with parents or guardians, or providing the relevant service or activity.

4. Information relating to prayer and pastoral support

People may choose to share personal information with ECCi when requesting prayer, pastoral support or other church ministry.

Some information shared in these circumstances may be considered **special category data** under UK data protection law, such as information concerning health or religious beliefs.

We will treat this information with particular care and will only collect, use or share it where there is an appropriate lawful basis under data protection law.

You are not required to provide personal information when requesting prayer unless it is necessary for the particular service or ministry being provided.

5. How we use your information

We may use personal information for purposes including:

- Administering church membership or registered partnership
- Communicating with members, registered partners, volunteers and participants
- Organising church services, events, activities and programmes
- Administering children's and youth activities
- Safeguarding children, young people and vulnerable adults
- Responding to enquiries and requests
- Providing prayer, pastoral or other support where requested
- Processing donations and maintaining appropriate financial records
- Managing volunteers and church teams
- Fulfilling our responsibilities as a registered charity
- Maintaining appropriate records
- Managing the church's premises and activities
- Improving our services and communications
- Complying with legal and regulatory obligations
- Protecting the safety and security of people, property and our systems

We will not use your personal information for purposes that are incompatible with the purpose for which it was collected without an appropriate lawful basis.

6. Our lawful bases for using personal information

UK data protection law requires us to have a lawful basis for processing personal information.

Depending on the circumstances, we may rely on one or more of the following:

- **Consent** – where you have given us permission to use your information for a specific purpose.
- **Contract** – where processing is necessary to provide a service or fulfil an agreement with you.
- **Legal obligation** – where we need to process information to comply with the law.
- **Legitimate interests** – where processing is necessary for ECCi's legitimate interests and those interests are not overridden by your rights and interests.
- **Vital interests** – where processing is necessary to protect someone's life or prevent serious harm.
- **Public task** – where applicable and where processing is necessary for a task carried out in the public interest.

Where we rely on consent, you have the right to withdraw that consent at any time.

7. Special category information

Certain types of personal information receive additional protection under UK data protection law. This includes information concerning health and religious beliefs. ECCi may process special category information where it is necessary for activities such as prayer ministry, pastoral support, safeguarding, children's or youth activities, or other legitimate church activities.

Where required, we will have both a lawful basis under Article 6 of the UK GDPR and an additional condition under Article 9.

We will only collect and use such information where there is a genuine need to do so and will take appropriate steps to protect it.

8. Who we may share information with

We will not sell your personal information.

We may share personal information where necessary and appropriate with:

- ECCi staff, trustees and authorised volunteers who need the information to carry out their responsibilities
- Service providers who process information on our behalf, such as website, email, payment, booking or IT providers
- Professional advisers where necessary
- Government bodies, regulators or law enforcement agencies where we are legally required to do so
- Other organisations where necessary for safeguarding or to protect someone's safety
- Parents or guardians where appropriate in relation to children and young people

We will only provide people with access to information that they need for their particular role or purpose.

Where we use third-party organisations to process personal information on our behalf, we will take appropriate steps to ensure that your information is handled securely and in accordance with data protection requirements.

9. Keeping your information secure

We take reasonable and appropriate technical and organisational measures to protect personal information from:

- Unauthorised access
- Accidental loss
- Destruction
- Misuse
- Unauthorised disclosure
- Unauthorised alteration

Access to personal information is limited to people who have a legitimate reason to access it.

Where appropriate, we use passwords, access controls and other security measures to protect information.

10. How long we keep your information

We will keep personal information only for as long as it is reasonably necessary for the purpose for which it was collected, or for as long as we are required to keep it by law.

The length of time we retain information will depend on its nature and purpose. For example, financial and accounting records may need to be retained for longer periods than general enquiries.

When information is no longer required, we will securely delete, destroy or anonymise it where appropriate.

11. Photographs, video and church communications

ECCi may take photographs or video recordings at church services, events and activities.

Where appropriate, we will provide information about photography or recording and obtain consent where required

Images or recordings may be used for purposes such as:

- Church publications
- The ECCi website
- Social media
- Promotional materials
- Reports and communications about church activities

We will take reasonable steps to respect people's preferences regarding photography and publication.

If you have concerns about a photograph or recording in which you appear, please contact us using the details above.

12. Cookies and website information

Our website may use cookies and similar technologies to make the website function properly, understand how visitors use the website and improve the website.

Some cookies may be provided by third-party services used by ECCi.

Where required, we will ask for your consent before placing non-essential cookies on your device.

You can also control cookies through your browser settings.

We recommend that you check our website's cookie information for details of the cookies currently in use.

13. Links to other websites

Our website may contain links to websites operated by other organisations.

This Privacy Notice applies only to ECCi and our website. We are not responsible for the privacy practices or content of external websites.

We recommend checking the privacy notice of any external website you visit.

14. Your rights

Under UK data protection law, you may have rights including:

- The right to be informed about how your personal information is used
 - The right to access the personal information we hold about you
 - The right to ask us to correct inaccurate or incomplete information
 - The right to ask us to delete your information in certain circumstances
 - The right to ask us to restrict how we use your information in certain circumstances
 - The right to object to certain types of processing
 - The right to data portability in certain circumstances
 - The right to withdraw consent where we rely on consent as our lawful basis
- These rights are subject to certain legal exceptions and may not apply in every circumstance.

If you would like to exercise any of these rights, please contact us using the details provided above.

15. Complaints

If you have concerns about how ECCi has handled your personal information, we encourage you to contact us first so that we can try to resolve the matter.

You also have the right to complain to the **Information Commissioner's Office (ICO)**, which is the UK's independent regulator for data protection.

Further information about making a complaint can be found on the ICO's website.

16. Changes to this Privacy Notice

We may update this Privacy Notice from time to time to reflect changes in our activities, legal requirements or the way we process personal information.

The latest version will be published on the ECCi website.

Last updated: September 2026